Electronic Acknowledgement Receipt				
EFS ID:	6337516			
Application Number:	09577232			
International Application Number:				
Confirmation Number:	3633			
Title of Invention:	Method and apparatus for service analysis in service level management (S			
First Named Inventor/Applicant Name:	Lundy Lewis			
Customer Number:	00909			
Filer:	Syed Jafar Ali/Miriam E. Nelsen			
Filer Authorized By:	Syed Jafar Ali			
Attorney Docket Number:	019287-0317258			
Receipt Date:	27-OCT-2009			
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Application Type:	Utility under 35 USC 111(a)			

Payment information:

Submitted with Payment	yes
Payment Type	Deposit Account
Payment was successfully received in RAM	\$140
RAM confirmation Number	9027
Deposit Account	033975
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Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Terminal Disclaimer Filed	019287-0317258_Terminal_Dis claimer.pdf	88215 4674816534d18320f1e736795eef3bf39c 463	no	2
Warnings:					
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

Fee Worksheet (PTO-875)

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.